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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: John R. Koko, et al.
Serial No.: 09/746,299
Filing Date: December 21, 2000
Group Art Unit: 2697
Examiner: Alam Elahee
Title: Method and System for Monitoring Service Transactions

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Technology Center 2600

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RESPONSE TO OFFICE ACTION PURSUANT TO 37 C.F.R. § 1.111

In response to the Office Action mailed October 3, 2003, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following remarks.